



Trend Micro™ HouseCall™ Server Edition

Browser-based malware cleanup services for users of corporate and service-provider networks

Unprotected Machines Spread Infection to Network

Virus infections and spyware are significant problems for xSPs and enterprises. Increasingly, IT departments must deal with large extranet environments where they have no control over the devices that customers and partners use to access their networks. A malware attack can be devastating in terms of support costs and loss of customer trust, especially for organizations like financial institutions, universities, and government agencies that store confidential information—including financial and customer identity—on their systems.

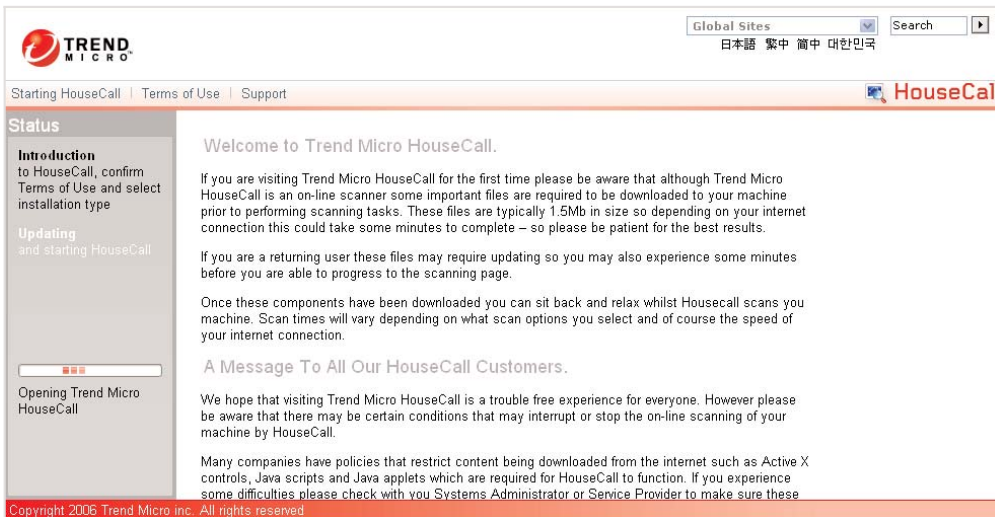
Reduce Support Costs and Malware On Your Network

Trend Micro™ HouseCall 6.5 Server Edition provides agent-less scanning and cleaning of both viruses and spyware. This solution is designed to enable service providers and enterprises with large extranets to lower support costs and reduce the effects of malware on their networks. HouseCall also enables organizations with large extranets such as retail banks, educational institutions, and government agencies to increase consumer confidence and trust in e-commerce services.

- **Lower Support Costs, Increased Productivity.** Helps organizations reduce help desk and support costs, protect sensitive data, and maintain customers' trust with user self-diagnostic and clean-up operations as well as immediate, "always on" user scan results and directives.
- **Unrivaled Compatibility.** Works with popular desktop operating systems including Windows, UNIX, Linux, as well as Internet Explorer, Firefox, and Mozilla Web browsers. It also complements antivirus and anti-spyware solutions from major security vendors.
- **Easy to Deploy, User Ready.** On-demand Web-service saves expense of manual installation, large-scale deployment, or client-side software. Intuitive, Web-based graphical user interface eliminates cost and time spent in end user training.

KEY BENEFITS

- Self-diagnosis and clean-up capabilities reduce support costs
- Immediate, always-on support tools increase end-user productivity
- Unrivaled OS compatibility extends protection to non-Windows systems
- On-demand Web service eliminates deployment costs
- Intuitive browser-based interface requires no end-user training
- Compatible with existing antivirus and anti-spyware solutions





Trend Micro™ HouseCall™ Server Edition

Features

Ease of Deployment, Management, and Customization

- Web-based architecture eliminates software installation and deployment costs
- Supports both Java and Active X for maximum operating system and browser compatibility
- Easy set up: simply install on your intranet or extranet server and then point users to the appropriate URL
- Customizable interface allows administrators to reflect corporate identity, enabling easy configuration of logos, page colors, and links to other internal resources
- Compatible with antivirus and security software from major vendors to preserve existing technology investments

Unobtrusive Scanning for Vulnerabilities and Malware with Cleanup

- Comprehensive detection removes PC malware such as viruses, worms, bots, Trojans, spyware, downloaders, droppers, password stealers, backdoors, spyware, adware, dialers, key loggers, cookies, and more
- HouseCall server receives automatic updates from TrendLabsSM and each PC is updated upon access to keep users' machines current
- Alerts PC users to vulnerabilities found on their PCs during optional security scans that detect missing Microsoft software patches

TrendLabsSM

Trend Micro HouseCall Server Edition is backed by TrendLabs, a global network of research centers committed to constant threat surveillance and attack prevention. By continuously monitoring the Internet and customer networks, TrendLabs' security specialists develop both Internet and customer-specific threat intelligence. With accurate, real-time data, TrendLabs delivers more effective, timely security measures designed to detect, pre-empt, and eliminate attacks.

Trend Micro, Inc.

Trend Micro, Inc., is a global leader in network antivirus and Internet content security software and services, focused on helping customers prevent and minimize the impact of network viruses and mixed-threat attacks through its award-winning Trend Micro™ Enterprise Protection Strategy. Trend Micro has worldwide operations and trades stock on the Tokyo Stock Exchange and NASDAQ.

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System Requirements

Server

Hardware:

- Pentium™ III 1.0GHz processor or equivalent
- 1GB RAM
- 40-80GB HDD
- 100Mbps Ethernet

Operating System:

- Microsoft™ Windows™ Server 2000 and 2003
- RedHat™ Enterprise Linux Server 3.0 or 4.0
- Fedora Core 4.0
- SuSE Enterprise Server 9.0 or 9.3

Software:

- Tomcat 5.5.9.
- MySQL 4.1 with InnoDB enabled.
- Sun Java 1.5.x Linux™ Java Runtime.
- MySQL-Java Connector 3.1.12.
- HouseCall 6.5 SE application

Client

Hardware:

- 133MHz Intel™ Pentium processor or equivalent
- 64MB of RAM
- At least 30MB of available disk space
- Display: Monitor that supports 800x600 resolution at 256 colors or higher

Operating System:

- Microsoft Windows 98SE/NT4.0, SP6a/2000, SP2/XP, SP1/2003 and Windows MCE 2005
- Linux Distributions that support libc6
- Solaris 2.6 and above

Software:

- Microsoft Internet Explorer (IE) 6.0 or later
- Mozilla Firefox 1.0.5, 1.0.6, 1.0.7, 1.5
- Mozilla 1.7.12